



B A S Dealer Information Note 10/2/01

Installing BAS on a Windows NT/2000/X System

Note: This Information Note is only applicable to BAS software version 3.9h27 and earlier. Installation issues for Windows NT/2000/XP were resolved in BAS version 3.9h28

Windows NT systems will typically install all Windows files in a directory named C:\Winnt. All other versions of Windows install their files in a directory named C:\Windows. The BAS software, and a couple of DLL files that we use, make an assumption that the Windows files will be located in the C:\Windows directory. Because of this, some manual adjustments have to be made before BAS will work on a system with the Windows files located anywhere other than C:\Windows. If BAS will not launch after installation on a Windows NT system, check and/or modify the following:

1. Copy the files `ctl3dv2.dll` and `commctrl.dll` from the C:\Windows\System directory to the directory used for Windows System files on the NT machine. This is probably C:\Winnt\System. If you find files in the NT System directory with the same name, do not overwrite them unless the date of the file provided by BAS is newer.
2. Copy the files `cardfile.exe` and `cardfile.hlp` from the C:\Windows directory to the C:\BAS directory.
3. BAS installs `terminal.exe`, `terminal.hlp`, and `msd.exe` in the C:\Windows directory. These are provided as a tool for the Dealers, have no direct link to our software, and will not cause BAS any problems if left in the C:\Windows directory. They can be left here or moved to any directory you choose.
4. If the User selects Help and then About in BAS and then selects the System Info button from the About dialog box, we try to launch a file named `msinfo32.exe`. We assume that `msinfo32.exe` is located in the C:\Program Files\Common Files\Microsoft Shared\MSinfo\ directory. `Msinfo32.exe` is a file that is installed with Windows. I don't know where it is typically located on a Windows NT system. It was installed in this same directory in my test installation of Windows NT 4.0. If `msinfo32.exe` is not found at this location on the NT system, it will give the User a "File not found" error message when the System Info button is selected. Nothing bad will happen. If you want this function to work and Windows NT has installed `msinfo32.exe` in a different location, you must create a directory named as above and copy the `msinfo32.exe` file to the new directory.

BAS should work fine after these changes are made. If BAS still doesn't work, provide us with specifics about error messages and how exactly it is failing and we will investigate further.